Appendix E Council Annual Reports for Demand Management Measures

# **CUWCC**

Santa Maria

Annual Report 2004



## Best Management Practices Report Filing

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So. California Water Company - California Cities -Santa Maria District

Year: 2004



The following forms have been submitted to CUWCC as of February 17, 2005 for the year 2004:

Accounts and Water Use

BMP 01: Water Survey Programs for Single-Family and Multi-

**Family Residential Customers** 

BMP 02: Residential Plumbing Retrofit

BMP 03: System Water Audits, Leak Detection and Repair

BMP 04: Metering with Commodity Rates for all New

Connections and Retrofit of Existing

BMP 05: Large Landscape Conservation Programs and

Incentives

BMP 06: High-Efficiency Washing Machine Rebate Programs

**BMP 07: Public Information Programs** 

BMP 08: School Education Programs

BMP 09: Conservation Programs for Cll Accounts

BMP 09a: CII ULFT Water Savings

**BMP 11: Conservation Pricing** 

BMP 12: Conservation Coordinator

BMP 13: Water Waste Prohibition

BMP 14: Residential ULFT Replacement Programs

Thank you for participating in the CUWCC BMP reporting process! You may print this form as your receipt of submittal.

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Water Supply & Reuse

Reporting Unit:

Year: 2004

Water Supply Source Information
Supply Source Name Quantity (AF) Supplied

Supply Type

Total AF:

#### **Accounts & Water Use**

Reporting Unit Name: Submitted to Year: So. California Water Company - CUWCC 2004 California Cities - Santa Maria

**District** 

#### A. Service Area Population Information:

1. Total service area population 43000

#### B. Number of Accounts and Water Deliveries (AF)

Туре	Mete	ered	Unmetered	
••	No. of Accounts	Water Deliveries (AF)	No. of Accounts	Water Deliveries (AF)
1. Single-Family	12357	8326	0	0
2. Multi-Family	182	335	0	0
3. Commercial	161	171	0	0
4. Industrial	3	2	0	0
5. Institutional	38	437	0	0
6. Dedicated Irrigation	108	452	0	0
7. Recycled Water	0	0	0	0
8. Other	0	0	0	0
9. Unaccounted	NA	0	NA	0
Total	12849	9723	0	0
	Mete	ered	Unm	etered

## BMP 01: Water Survey Programs for Single-Family and Multi-Family Residential Customers

Reporting Unit:

So. California Water Company - BMP Form Status: Year: California Cities - Santa Maria 100% Complete 2004

District

#### A. Implementation

- Based on your signed MOU date, 12/11/1991, your Agency
   STRATEGY DUE DATE is:
   Has your agency developed and implemented a targeting/
- marketing strategy for SINGLE-FAMILY residential water use surveys?

a. If YES, when was it implemented?

3. Has your agency developed and implemented a targeting/marketing strategy for MULTI-FAMILY residential water use surveys?

no

a. If YES, when was it implemented?

#### **B. Water Survey Data**

Survey Counts:	raininy	Multi-Family Units
·	Accounts	Onto
1. Number of surveys offered:	200	25
2. Number of surveys completed:	200	25
Indoor Survey:		
<ol><li>Check for leaks, including toilets, faucets and meter checks</li></ol>	yes	yes
<ol> <li>Check showerhead flow rates, aerator flow rates, and offer to replace or recommend replacement, if necessary</li> </ol>	no	no
<ol> <li>Check toilet flow rates and offer to install or recommend installation of displacement device or direct customer to ULFT replacement program, as necessary; replace leaking toilet flapper, as necessary</li> </ol>	no	no
Outdoor Survey:		
6. Check irrigation system and timers	yes	yes
7. Review or develop customer irrigation schedule	no	no
<ol><li>Measure landscaped area (Recommended but not required for surveys)</li></ol>	no	no
<ol><li>Measure total irrigable area (Recommended but not required for surveys)</li></ol>	no	no
<ol> <li>Which measurement method is typically used (Recommended but not required for surveys)</li> </ol>	Od	ometer Wheel
11. Were customers provided with information packets that included evaluation results and water savings recommendations?	no	no
12. Have the number of surveys offered and completed, survey results, and survey costs been tracked?	no	no
a. If yes, in what form are surveys tracked?	n	nanual activity

b. Describe how your agency tracks this information.

Surveys are the result of investigating high billing inquiries.

#### C. Water Survey Program Expenditures

	This Year	Next Year
1. Budgeted Expenditures	600	600
2. Actual Expenditures	600	

#### D. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as "

no

### **BMP 02: Residential Plumbing Retrofit**

Reporting Unit:

So. California Water Company California Cities - Santa Maria
District

BMP Form
Status:
2004

100% Complete

#### A. Implementation

- Is there an enforceable ordinance in effect in your service area requiring replacement of high-flow showerheads and other water use fixtures with their low-flow counterparts?
  - a. If YES, list local jurisdictions in your service area and code or ordinance in each:
- 2. Has your agency satisfied the 75% saturation requirement for single-family housing units?
  3. Estimated percent of single-family households with low-flow showerheads:
- 4. Has your agency satisfied the 75% saturation requirement for no multi-family housing units?
- 5. Estimated percent of multi-family households with low-flow % showerheads:
- 6. If YES to 2 OR 4 above, please describe how saturation was determined, including the dates and results of any survey research.

#### **B. Low-Flow Device Distribution Information**

- 1. Has your agency developed a targeting/ marketing strategy no for distributing low-flow devices?
  - a. If YES, when did your agency begin implementing this strategy?
  - b. Describe your targeting/ marketing strategy.

Low-Flow Devices Distributed/ Installed	SF Accounts	MF Units
2. Number of low-flow showerheads distributed:	500	50
Number of toilet-displacement devices distributed:	500	50
4. Number of toilet flappers distributed:	0	0
5. Number of faucet aerators distributed:	0	0
6. Does your agency track the distribution and co devices?	st of low-flow	yes

a. If YES, in what format are low-flow Manual Activity devices tracked?

b. If yes, describe your tracking and distribution system :

Number of water saving kits ordered each year.

#### C. Low-Flow Device Distribution Expenditures

·	This Year	Next Year
1. Budgeted Expenditures	2400	2400
2. Actual Expenditures	2400	

#### D. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No

variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

## BMP 03: System Water Audits, Leak Detection and Repair

Reporting Unit: BMP Form Year: So. California Water Company -Status: 2004 California Cities - Santa Maria 100% Complete **District** A. Implementation 1. Has your agency completed a pre-screening system audit for no this reporting year? 2. If YES, enter the values (AF/Year) used to calculate verifiable use as a percent of total production: a. Determine metered sales (AF) b. Determine other system verifiable uses (AF) c. Determine total supply into the system (AF) d. Using the numbers above, if (Metered Sales + Other 0.00 Verifiable Uses) / Total Supply is < 0.9 then a full-scale system audit is required. 3. Does your agency keep necessary data on file to verify the no values used to calculate verifiable uses as a percent of total production? 4. Did your agency complete a full-scale audit during this report no year? 5. Does your agency maintain in-house records of audit results no or the completed AWWA audit worksheets for the completed audit? 6. Does your agency operate a system leak detection program? no a. If yes, describe the leak detection program: **B. Survey Data** 1. Total number of miles of distribution system line. 183 2. Number of miles of distribution system line surveyed. 0 C. System Audit / Leak Detection Program Expenditures This Year **Next Year** 0 ٥ 1. Budgeted Expenditures 0 2. Actual Expenditures D. "At Least As Effective As" No 1. Is your AGENCY implementing an "at least as effective as" variant of this BMP? a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective

#### E. Comments

as."

# BMP 04: Metering with Commodity Rates for all New Connections and Retrofit of Existing

Re	eporting Unit:		
Ca	o. California Water Company - BMP Form alifornia Cities - Santa Maria 100% Co istrict		Year: <b>2004</b>
Α.	. Implementation		
	1. Does your agency require meters for all new connection by volume-of-use?	ns and bill	yes
	2. Does your agency have a program for retrofitting existing unmetered connections and bill by volume-of-use?		no
	<ul> <li>a. If YES, when was the plan to retrofit and bill by wuse existing unmetered connections completed?</li> </ul>	olume-of-	
	b. Describe the program:		
	<ol><li>Number of previously unmetered accounts fitted with m during report year.</li></ol>	eters	0
В.	. Feasibility Study		
	1. Has your agency conducted a feasibility study to asses merits of a program to provide incentives to switch mixed- accounts to dedicated landscape meters?	s the -use	no
	a. If YES, when was the feasibility study	conducted? (mm/dd/yy)	
	b. Describe the feasibility study:		
	2. Number of CII accounts with mixed-use meters.		C
	<ol><li>Number of CII accounts with mixed-use meters retrofitt dedicated irrigation meters during reporting period.</li></ol>	ed with	C
C.	. Meter Retrofit Program Expenditures		
	-	This Year	Next Year
	1. Budgeted Expenditures	0	C
	2. Actual Expenditures	0	
D.	. "At Least As Effective As"		
	1. Is your AGENCY implementing an "at least as effective of this BMP?	as" variant	No
	a. If YES, please explain in detail how your implem differs from Exhibit 1 and why you consider it to be as "	nentation of t at least as	his BMP effective

# BMP 05: Large Landscape Conservation Programs and Incentives

Ш	Cennives			
Re	eporting Unit:		_	
	o. California Water	BMP Form		Year:
	ompany - California Cities -	100% Com	iplete	2004
Sa	nta Maria District			
A.	Water Use Budgets			
	1. Number of Dedicated Irrigation Me	eter Accounts:		117
	2. Number of Dedicated Irrigation Me Budgets:			0
	3. Budgeted Use for Irrigation Meter (AF):			0
	4. Actual Use for Irrigation Meter Acc (AF):			0
	5. Does your agency provide water u budgets each billing cycle?	se notices to acc	counts with	no
В.	Landscape Surveys			
	1. Has your agency developed a mar landscape surveys?			no
	<ul><li>a. If YES, when did your agen strategy?</li></ul>	cy begin implem	enting this	
	b. Description of marketing / ta	argeting strategy	:	
	Number of Surveys Offered.			0
	3. Number of Surveys Completed.			0
	4. Indicate which of the following Lar	ndscane Flement	s are part of you	ır survev:
		tuscape Elemen	o are part or ye	yes
	a. Irrigation System Check	h		
	b. Distribution Uniformity Anal			yes
	c. Review / Develop Irrigation	Schedules		yes
	d. Measure Landscape Area			no
	e. Measure Total Irrigable Are	ea		no
	f. Provide Customer Report /	Information		no
	5. Do you track survey offers and res			no
	6. Does your agency provide follow-completed surveys?	up surveys for pr	eviously	no
	a. If YES, describe below:			
С	. Other BMP 5 Actions			
	1. An agency can provide mixed-use landscape budgets in lieu of a large Does your agency provide mixed-us budgets?	landscape surve	y program.	no
	2. Number of CII mixed-use account	ts with landscape	budgets.	0
	3. Do you offer landscape irrigation to	training?		no
	4. Does your agency offer financial i landscape water use efficiency?	ncentives to imp	rove	no
	Type of Financial Incentive:	Budget	Number	Total

	(Dollars/ Year)	Awarded to Customers	Amount Awarded
a. Rebates	0	0	0
b. Loans	0	0	0
c. Grants	0	0	0
<ol> <li>Do you provide landscape water unew customers and customers changes.</li> <li>a. If YES, describe below:</li> </ol>	se efficiency ir ging services?	nformation to	No
6. Do you have irrigated landscaping	at vour faciliti	es?	yes
a. If yes, is it water-efficient?	•		no
b. If yes, does it have dedicate	ed irrigation m	etering?	no
7. Do you provide customer notices a season?	at the start of t	he irrigation	yes
8. Do you provide customer notices season?	at the end of th	ne irrigation	yes
D. Landscape Conservation Pr	ogram Exp	enditures	
		This Year	
1. Budgeted Expenditures		0	0
2. Actual Expenditures		0	
E. "At Least As Effective As"			
Is your AGENCY implementing an variant of this BMP?     a. If YES, please explain in differs from Exhibit 1 and why as."	etail how vour	implementation of	No f this BMP as effective

# BMP 06: High-Efficiency Washing Machine Rebate Programs

Reporting Unit:
So. California Water Company California Cities - Santa Maria District

BMP Form Status: Year:
100% Complete
2004

#### A. Implementation

1. Do any energy service providers or waste water utilities in your no service area offer rebates for high-efficiency washers?

2. If VES, describe the offerings and incentives as well as who the

a. If YES, describe the offerings and incentives as well as who the energy/waste water utility provider is.

2. Does your agency offer rebates for high-efficiency washers?
3. What is the level of the rebate?
4. Number of rebates awarded.

#### **B. Rebate Program Expenditures**

1. Budgeted Expenditures 0 0
2. Actual Expenditures 0

#### C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" no variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as "

## **BMP 07: Public Information Programs**

Reporting Unit: BMP Form Year: So. California Water Company - Status: 2004
California Cities - Santa Maria District 100% Complete

#### A. Implementation

1. Does your agency maintain an active public information program to promote and educate customers about water conservation?

yes

a. If YES, describe the program and how it's organized.

Bill stuffers, flyers at front counter, messages on bills, high bill investigations. Partnership w/Santa Barbara County on advertising in the media

2. Indicate which and how many of the following activities are included in your public information program.

Public Information Program Activity	Yes/No	Number of Events
a. Paid Advertising	yes	1
b. Public Service Announcement	yes	1
c. Bill Inserts / Newsletters / Brochures	yes	3
<ul> <li>d. Bill showing water usage in comparison to previous year's usage</li> </ul>	yes	
e. Demonstration Gardens	yes	1
f. Special Events, Media Events	yes	1
g. Speaker's Bureau	no	
h. Program to coordinate with other government agencies, industry and public interest groups and media	yes	

## **B. Conservation Information Program Expenditures**

	This Year	Next Year
1. Budgeted Expenditures	6000	8000
2. Actual Expenditures	8600	

## C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

## **BMP 08: School Education Programs**

Reporting Unit:

So. California Water Company - California Cities BMP Form Status: 100% Complete

Year: 2004

- Santa Maria District

#### A. Implementation

1. Has your agency implemented a school information program to promote water conservation?

yes

2. Please provide information on your school programs (by grade level):

Grade	Are grade- appropriate materials distributed?	No. of class presentations	No. of students reached	No. of teachers' workshops
Grades K- 3rd	yes	0	0	0
Grades 4th- 6th	yes	0	0	0
Grades 7th- 8th	yes	0	0	0
High School	yes	0	0	0
3. Did your Agency's materials meet state education framework yes requirements?				
4. When did your Agency begin implementing this program?			1/1/1990	

#### **B. School Education Program Expenditures**

	This Year	Next Year
1. Budgeted Expenditures	1000	1000
2. Actual Expenditures	1000	

#### C. "At Least As Effective As"

Is your AGENCY implementing an "at least as effective as"
 variant of this BMP?

No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

## BMP 09: Conservation Programs for CII Accounts

Reporting Unit:

So. California Water Company - California

BMP Form Status: 100% Complete

Year: 2004

Cities - Santa Maria District

#### A. Implementation

Has your agency identified and ranked COMMERCIAL customers according to use?	yes
2. Has your agency identified and ranked INDUSTRIAL	no
customers according to use?  3. Has your agency identified and ranked INSTITUTIONAL	no
customers according to use?	

# Option A: CII Water Use Survey and Customer Incentives Program

4. Is your agency operating a CII water use survey and customer incentives program for the purpose of complying with BMP 9 under this option?

yes

Cli Surveys	Commercial Accounts	Industrial Accounts	Institutional Accounts
a. Number of New Surveys Offered	27	0	8
b. Number of New Surveys Completed	27	0	8
c. Number of Site Follow-ups of Previous Surveys (within 1 yr)	0	0	0
d. Number of Phone Follow-ups of Previous Surveys (within 1 yr)	0	0	0

cli Survey Components	Commercial Accounts	Industrial Accounts	Institutional Accounts
e. Site Visit	yes	no	yes
f. Evaluation of all water-using apparatus and processes	yes	no	yes
g. Customer report identifying recommended efficiency measures, paybacks and agency incentives	yes	no	yes

Agency Cil Customer Incentives	Budget (\$/Year)	No. Awarded to Customers	Total \$ Amount Awarded
h. Rebates	0	0	0
i. Loans	0	0	0
j. Grants	0	0	0
k. Others	0	0	0

## **Option B: CII Conservation Program Targets**

5. Does your agency track CII program interventions and water savings for the purpose of complying with BMP 9 under this option?	no
6. Does your agency document and maintain records on how savings were realized and the method of calculation for estimated savings?	no
7. Estimated annual savings (AF/yr) from site-verified actions taken by agency since 1991.	0
8. Estimated annual savings (AF/yr) from non-site-verified actions taken by agency since 1991.	0

## **B. Conservation Program Expenditures for Cll Accounts**

	This Year	Next Year
1. Budgeted Expenditures	0	0
2. Actual Expenditures	0	

## C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

#### **BMP 09a: CII ULFT Water Savings**

Reporting Unit:

So. California Water Company BMP Form Status: Year:
- California Cities - Santa 100% Complete 2004

#### **Maria District**

1. Did your agency implement a CII ULFT replacement program in the reporting year? If No, please explain why on Line B. 10.

No

#### A. Targeting and Marketing

- 1. What basis does your agency use to target customers for participation in this program? Check all that apply.
  - a. Describe which method you found to be the most effective overall, and which was the most effective per dollar expended.
- 2. How does your agency advertise this program? Check all that apply.
  - a. Describe which method you found to be the most effective overall, and which was the most effective per dollar expended.

#### **B.** Implementation

Does your agency keep and maintain customer participant no information? (Read the Help information for a complete list of all the information for this BMP.)

 Would your agency be willing to share this information if the CUWCC did a study to evaluate the program on behalf of your agency?

 What is the total number of customer accounts participating on the program during the last year?

CII Subsector	Number of Toilets Replaced			
4.	Standard Gravity Tank	Air Assisted	Valve Floor Mount	Vaive Wall Mount
a. Offices				
b. Retail / Wholesale				
c. Hotels				
d. Health				
e. Industrial				
f. Schools: K to 12				
g. Eating				
h. Govern- ment				
i. Churches				

5. Program design.

j. Other

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6. Does your agency use outside services to implement this program?

No

- a. If yes, check all that apply.
- 7. Participant tracking and follow-up.
- 8. Based on your program experience, please rank on a scale of 1 to 5, with 1 being the least frequent cause and 5 being the most frequent cause, the following reasons why customers refused to participate in the program.
- a. Disruption to business
- b. Inadequate payback
- c. Inadequate ULFT performance
- d. Lack of funding
- e. American's with Disabilities Act
- f. Permitting
- g. Other. Please describe in B. 9.
- 9. Please describe general program acceptance/resistance by customers, obstacles to implementation, and other isues affecting program implementation or effectiveness.
- 10. Please provide a general assessment of the program for this reporting year. Did your program achieve its objectives? Were your targeting and marketing approaches effective? Were program costs in line with expectations and budgeting?

N/A

#### C. Conservation Program Expenditures for CII ULFT

d. Administration &

e. Outside Services

1. CII ULFT Program: Annual Budget & Expenditure Data

a. Labor b. Materials

Overhead

f. Total

Actual **Budgeted Expenditure**  c. Marketing & Advertising 0 0

2. CII ULFT Program: Annual Cost Sharing

a. Wholesale agency contribution

b. State agency contribution

c. Federal agency contribution

d. Other contribution

e. Total

#### D. Comments

Unable to implement a ULFT program due to restrictions on wastewater flows in community.

0

#### **BMP 11: Conservation Pricing**

Reporting Unit:

So. California Water Company -California Cities - Santa Maria

BMP Form Status: 100% Complete

Year: 2004

District

#### A. Implementation

Rate Structure Data Volumetric Rates for Water Service by Customer Class

#### 1. Residential

a. Water Rate Structure

Uniform

b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates

\$4227800

d. Total Revenue from Non-Volumetric

Charges, Fees and other Revenue

\$2635000

Sources

#### 2. Commercial

a. Water Rate Structure

Uniform

b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates \$0

d. Total Revenue from Non-Volumetric

Charges, Fees and other Revenue Sources

\$0

#### 3. Industrial

a. Water Rate Structure

Uniform

b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates

d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue

Sources

\$0

#### 4. Institutional / Government

a. Water Rate Structure

Uniform

b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates

d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue

\$0

\$0

Sources

5. Irrigation

Uniform

a. Water Rate Structure b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates

d. Total Revenue from Non-Volumetric

Charges, Fees and other Revenue Sources

\$0

6. Other

a. Water Rate Structure

Uniform

b. Sewer Rate Structure

Service Not Provided

c. Total Revenue from Volumetric Rates

\$0

d. Total Revenue from Non-Volumetric Charges, Fees and other Revenue \$0 Sources

#### **B. Conservation Pricing Program Expenditures**

	i nis Year	Next Year
1. Budgeted Expenditures	0	0
2. Actual Expenditures	0	

#### C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

no

no

#### **BMP 12: Conservation Coordinator**

BMP Form Reporting Unit: Year: Status: So. California Water Company -2004 California Cities - Santa Maria District 100% Complete

#### A. Implementation

ves 1. Does your Agency have a conservation coordinator? 2. Is this a full-time position? no

3. If no, is the coordinator supplied by another agency with which

you cooperate in a regional conservation program?

4. Partner agency's name:

5. If your agency supplies the conservation coordinator:

a. What percent is this conservation 10% coordinator's position?

Roger Brett b. Coordinator's Name c. Coordinator's Title Superintendent

d. Coordinator's Experience and Number of 17 Years

e. Date Coordinator's position was created 1/1/1994 (mm/dd/yyyy)

6. Number of conservation staff, including Conservation Coordinator.

#### **B. Conservation Staff Program Expenditures**

	This Year	Next Year
1. Budgeted Expenditures	5000	5000
2 Actual Expenditures	5000	

#### C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP?

> a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

#### **BMP 13: Water Waste Prohibition**

Reporting Unit: BMP Form Status: Year: So. California Water Company -2004 100% Complete California Cities - Santa Maria District A. Requirements for Documenting BMP Implementation 1. Is a water waste prohibition ordinance in effect in your service area? yes a. If YES, describe the ordinance: CPUC Rule No. 11 B 3 and Rule 14.1, both of which are available upon request. 2. Is a copy of the most current ordinance(s) on file with CUWCC? no a. List local jurisdictions in your service area in the first text box and water waste ordinance citations in each jurisdiction in the second text box: 11 B 3 and 14.1 see CPUC Rule B. Implementation 1. Indicate which of the water uses listed below are prohibited by your agency or service area. yes a. Gutter flooding no b. Single-pass cooling systems for new connections c. Non-recirculating systems in all new conveyor or car wash no systems d. Non-recirculating systems in all new commercial laundry no systems e. Non-recirculating systems in all new decorative fountains no f. Other, please name no See CPUC Rule No. 14.1 2. Describe measures that prohibit water uses listed above: Greater than 10% water shortage. (Stage 2, 3, and 4 water shortage) Water Softeners: 3. Indicate which of the following measures your agency has supported in developing state law: a. Allow the sale of more efficient, demand-initiated regenerating nΩ DIR models. b. Develop minimum appliance efficiency standards that: i.) Increase the regeneration efficiency standard to at least 3,350 grains of hardness removed per pound of common no salt used. ii.) Implement an identified maximum number of gallons no discharged per gallon of soft water produced. c. Allow local agencies, including municipalities and special districts, to set more stringent standards and/or to ban on-site regeneration of water softeners if it is demonstrated and found by no the agency governing board that there is an adverse effect on the reclaimed water or groundwater supply. 4. Does your agency include water softener checks in home water audit no programs? 5. Does your agency include information about DIR and exchange-type water softeners in educational efforts to encourage replacement of less no efficient timer models?

## C. Water Waste Prohibition Program Expenditures

	This Year	Next Year
1. Budgeted Expenditures	0	0
2. Actual Expenditures	0	

## D. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP?

no

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

BMP 14: Residential ULFT Replaces Reporting Unit: So. California Water Company - California Cities - Santa Maria District A. Implementation	BMF St	Programs Prorm atus: Complete	Year: <b>2004</b>
A. Implementation		Single- Family Accounts	Multi- Family Units
<ol> <li>Does your Agency have program(s) for repla high-water-using toilets with ultra-low flush toile</li> </ol>	cing ts?	no	no
Number of Toilets Replaced by Agency Prog		ring Report	Year
Replacement Method		SF Accounts	MF Units
2. Rebate			
3. Direct Install			
4. CBO Distribution			
5. Other			
	•	The state of the s	#1 # 11   11   11   11   11   11   11
	Total		
<ol> <li>Describe your agency's ULFT program for si</li> <li>Describe your agency's ULFT program for m</li> </ol>			
8. Is a toilet retrofit on resale ordinance in effect area?			no
<ol> <li>List local jurisdictions in your service area in citations in each jurisdiction in the right box:</li> </ol>	the left b	oox and ordin	ance
B. Residential ULFT Program Expendito	ures		
		This Year	
Budgeted Expenditures		0	0
2. Actual Expenditures		0	

## C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective

#### D. Comments

no

## BMP 01 Coverage: Water Survey Programs for Single-Family and Multi-Family Residential Customers

Reporting Unit:

So. California Water Company - California Cities - Santa Maria District

Reporting Period: 03-04

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

Nο

A Reporting Unit (RU) must meet three conditions to satisfy strict compliance for BMP 1.

Condition 1: Adopt survey targeting and marketing strategy on time

Condition 2: Offer surveys to 20% of SF accounts and 20% of MF units during report period

Condition 3: Be on track to survey 15% of SF accounts and 15% of MF units within 10 years of implementation start date.

#### **Test for Condition 1**

So. California Water Company - California Cities - Santa Maria District to Implement Targeting/Marketing Program by:

1999

Single-Family

Year So. California Water Company - California Cities -Santa Maria District Reported Implementing Targeting/Marketing Program:

So. California Water Company - California Cities -Santa Maria District Met Targeting/Marketing Coverage Requirement:

NO

NO

**Multi-Family** 

#### **Test for Condition 2**

Survey		Residential	Single-Family	Multi-Family
Program to Start by:	1998	Survey Offers (%)	3.33%	3.36%
Reporting Period:	03-04	Survey Offers <u>&gt;</u> 20%	NO	NO

#### **Test for Condition 3**

Completed Residential Surveys

Total Completed Surveys 1999 - 2004: Past Credit for Surveys Completed Prior to 1999 (Implementation of Reporting Database):

 Single Family
 Multi-Family

 1,160
 150

 689
 91

<u>.</u>		
Total + Credit	1,849	241
Residential Accounts in Base Year	11,999	1,488
So. California Water Company - California Cities - Santa Maria District Survey Coverage as % of Base Year Residential Accounts	15.41%	16.20%
Coverage Requirement by Year 7 of Implementation per Exhibit 1	7.90%	7.90%
So. California Water Company - California Cities - Santa Maria District on Schedule to Meet 10-Year Coverage Requirement	YES	YES

## BMP 1 COVERAGE STATUS SUMMARY:

Water supplier has not met one or more coverage requirements for this BMP.

## **BMP 02 Coverage: Residential Plumbing Retrofit**

Reporting Unit:

So. California Water Company - California Cities -

Reporting Period:

Santa Maria District

03-04

#### **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one of three conditions to satisfy strict compliance for BMP 2.

Condition 1: The agency has demonstrated that 75% of SF accounts and 75% of MF units constructed prior to 1992 are fitted with low-flow showerheads.

Condition 2: An enforceable ordinance requiring the replacement of high-flow showerheads and other water use fixtures with their low-flow counterparts is in place for the agency's service area.

Condition 3: The agency has distributed or directly installed low-flow showerheads and other low-flow plumbing devices to not less than 10% of single-family accounts and 10% of multi-family units constructed prior to 1992 during the reporting period.

#### **Test for Condition 1**

		Single-	Family	<u>Multi-</u>	Family
Report Year	Report Period	Reported Saturation	Saturation ≥ 75%?	Reported Saturation	Saturation ≥ 75%?
1999	99-00		NO		NO.
2000	99-00		NO		NO
2001	01-02		NO		NÓ
2002	01-02		NO		NO
2003	03-04		NO		NO
2004	03-04		NO		
			140		NO

#### **Test for Condition 2**

Report Year	Report Period	So. California Water Company - California Cities - Santa Maria District has ordinance
		requiring showerhead retrofit?
1999	99-00	NO
2000	99-00	NO
2001	01-02	NO
2002	04.00	
2002	01-02	NO
2003	03-04	NO
0001		110
2004	03-04	NO

#### **Test for Condition 3**

Reporting Period: 03-04

1992 SF Accounts Accounts
11,202 1,000

Single-Family Coverage Ratio 8.9% SF Coverage Ratio > 10% NO

1992 MF	Num. Showerheads Distributed to MF Accounts	Multi-Family	MF Coverage
Accounts		Coverage Ratio	Ratio > 10%
1,455	100	6.9%	NO

BMP 2 COVERAGE STATUS SUMMARY:

Water supplier has not met one or more coverage requirements for this BMP.

## BMP 03 Coverage: System Water Audits, Leak Detection and Repair

Reporting Unit:

So. California Water Company - California Cities -

Reporting Period: 03-04

Santa Maria District

#### **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one of two conditions to be in compliance with BMP 3:

Condition 1: Perform a prescreening audit. If the result is equal to or greater than 0.9 nothing more needs be done.

Condition 2: Perform a prescreening audit. If the result is less than 0.9, perform a full audit in accordance with AWWA's Manual of Water Supply Practices, Water Audits, and Leak Detection.

#### Test for Conditions 1 and 2

Report Year	Report Period	Pre-Screen Completed	Pre-Screen Result	Full Audit Indicated	Full Audit Completed
1999	99-00	NO	88.5%	Yes	NO
2000	99-00	NO			NO
2001	01-02	NO			NO
2002	01-02	NO			NO
2003	03-04	NO			NO
2004	03-04	NO.			NO
					· ·

#### **BMP 3 COVERAGE STATUS SUMMARY:**

Water supplier has not met one or more coverage requirements for this BMP.

## BMP 04 Coverage: Metering with Commodity Rates for all New Connections and Retrofit of Existing

Reporting Unit:

So. California Water Company - California Cities - Reporting Period:

03-04

Santa Maria District

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must be on track to retrofit 100% of its unmetered accounts within 10 years to be in compliance with BMP 4.

#### **Test for Compliance**

**Total Meter Retrofits Reported** 

through 2004

No. of Unmetered Accounts in

Base Year

Meter Retrofit Coverage as % of Base Year Unmetered

Coverage Requirement by

Year 6 of Implementation per

Exhibit 1

42.0%

RU on Schedule to meet 10

Year Coverage Requirement

YES

#### **BMP 4 COVERAGE STATUS SUMMARY:**

# **BMP 05 Coverage: Large Landscape Conservation Programs and Incentives**

Reporting Unit:

So. California Water Company - California Cities - Santa Maria District

Reporting Period:

03-04

#### **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet three conditions to comply with BMP 5.

Condition 1: Develop water budgets for 90% of its dedicated landscape meter accounts within four years of the date implementation is to start.

Condition 2: (a) Offer landscape surveys to at least 20% of its CII accounts with mixed use meters each report cycle and be on track to survey at least 15% of its CII accounts with mixed use meters within 10 years of the date implementation is to start OR (b) Implement a dedicated landscape meter retrofit program for CII accounts with mixed use meters or assign landscape budgets to mixed use meters.

Condition 3: Implement and maintain customer incentive program(s) for irrigation equipment retrofits.

#### **Test for Condition 1**

Year	Report Period	BMP 5 Implementation Year	No. of Irrigation Meter Accounts	No. of Irrigation Accounts with Budgets	Budget Coverage Ratio	90% Coverage Met by Year 4
1999	99-00	1	403			NA
2000	99-00	2	376			NA
2001	01-02	3	114			NA.
2002	01-02	4	117			No
2003	03-04	5	117			
2004	03-04	6	117			No
		•	117			No

#### Test for Condition 2a (survey offers)

Select Reporting Period:	03-04
Large Landscape Survey Offers as % of Mixed Use Meter CII Accounts	
Survey Offers Equal or Exceed 20% Coverage Requirement	NO

#### Test for Condition 2a (surveys completed)

Total Completed Landscape Surveys Reported through	7
Credit for Surveys Completed Prior to Implementation of Reporting Database	3
Total + Credit	10
Cll Accounts in Base Year	315
RU Survey Coverage as a % of Base Year CII Accounts	3.2%
Coverage Requirement by Year of Implementation per	3.2 %
Exhibit 1	6.3%

RU on Schedule to Meet 10 Year Coverage Requirement

NO

## Test for Condition 2b (mixed use budget or meter retrofit program)

Report Year	Report Period	BMP 5 Implementation Year	Agency has mix-use budget program	No. of mixed-use budgets
1999	99-00	1	NO	
2000	99-00	2	МО	
2001	01-02	3	NO	
2002	01-02	4	NO	
2003	03-04	5	NO	
2004	03-04	6	NO	
Report Year	Report Period	BMP 4 Implementation Year	No. of mixed use CII accounts	No, of mixed use Cli accounts fitted with irrig. meters
1999	99-00	1	170	
2000	99-00	2		
2001	01-02	3		
2002	01-02	4		
2003	03-04	5		
2004	03-04	6		

#### **Test for Condition 3**

Report Year	Report Period	BMP 5 Implementation Year	RU offers financial incentives?	No. of Loans	Total Amt. Loans
1999	99-00	1	NO		
2000	99-00	2	NO		
2001	01-02	3	NO		
2002	01-02	4	NO		
2003	03-04	5	NO		
2004	03-04	6	NO		
Report Year	Report Period	No. of Grants	Total Amt. Grants	No. of rebates	Total Amt. Rebates
1999	99-00				
2000	99-00				
2001	01-02				
2002	01-02				
2003	03-04				
2004	03-04				

BMP 5 COVERAGE STATUS SUMMARY:

Water supplier has not met one or more coverage requirements for this BMP.

#### **BMP 06 Coverage: High-Efficiency Washing Machine Rebate Programs**

Reporting Unit:

So. California Water Company - California Cities -

Santa Maria District

Reporting Period:

03-04

#### **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one condition to comply with BMP 6.

Condition 1: Offer a cost-effective financial incentive for high-efficiency washers if one or more energy service providers in service area offer financial incentives for high-efficiency washers.

#### **Test for Condition 1**

Year	Report Period	BMP 6 Implementation Year	Rebate Offered by ESP7	Rebate Offered by RU?	Rebate Amount
1999	99-00	1	NO	NO	
2000	99-00	2	NO	NO	
2001	01-02	3	NO	NO	
2002	01-02	4	NO	NO	
2003	03-04	5	NO	NO	
2004	03-04	6	NO	NO	

Year	Report Period	BMP 6 Implementation Year	No. Rebates Awarded	Coverage Met?	
1999	99-00	1		YES	
2000	99-00	2		YES	
2001	01-02	3		YES	
2002	01-02	4		YES	
2003	03-04	5		YES	
2004	03-04	6		YES	

#### **BMP 6 COVERAGE STATUS SUMMARY:**

## **BMP 07 Coverage: Public Information Programs**

Reporting Unit:

So. California Water Company - California Cities - Santa

Reporting Period: 03-04

**Maria District** 

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one condition to comply with BMP 7.

Condition 1: Implement and maintain a public information program consistent with BMP 7's definition.

#### **Test for Condition 1**

<u>Year</u> 1999	Report Period	BMP 7 Implementation Year 2	RU Has Public Information Program? YES
2000	99-00	3	YES
2001	01-02	4	YES
2002	01-02	5	YES
2003	03-04	, <b>6</b>	YES
2004	03-04	7	YES

**BMP 7 COVERAGE STATUS SUMMARY:** 

## **BMP 08 Coverage: School Education Programs**

Reporting Unit:

So. California Water Company - California Cities - Santa

Reporting Period: 03-04

**Maria District** 

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

Νo

An agency must meet one condition to comply with BMP 8.

Condition 1: implement and maintain a school education program consistent with BMP 8's definition.

#### **Test for Condition 1**

Year	Report Period	BMP 8 Implementation Year	RU Has School Education Program?
1999	99-00	2	YES
2000	99-00	3	YES
2001	01-02	4	YES
2002	01-02	5	YES
2003	03-04	6	YES
2004	03-04	7	YES

#### **BMP 8 COVERAGE STATUS SUMMARY:**

## **BMP 09 Coverage: Conservation Programs for CII** Accounts

Reporting Unit:

Reporting Period:

So. California Water Company - California Cities -

03-04

Santa Maria District

## **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report

No

An agency must meet three conditions to comply with BMP 9.

Condition 1: Agency has identified and ranked by use commercial, industrial, and institutional accounts.

Condition 2(a): Agency is on track to survey 10% of commercial accounts, 10% of industrial accounts, and 10% of institutional accounts within 10 years of date implementation to commence.

Condition 2(b): Agency is on track to reduce Clt water use by an amount equal to 10% of baseline use within 10 years of date implementation to commence.

OR

Condition 2(c): Agency is on track to meet the combined target as described in Exhibit 1 BMP 9 documentation.

#### **Test for Condition 1**

Year	Report Period	BMP 9 Implementation Year	Ranked Com. Use	Ranked Ind. Use	Ranked Inst. Use
1999	99-00	1	NO	NO	NO
	99-00	2	NO	NO	NO
	01-02	3	NO	NO	NO
	01-02	4	NO	NO	NO
2003	03-04	5	NO	NO	NO
	03-04	6	YES	NO	NO

#### **Test for Condition 2a**

	Commercial	Industrial	Institutional
Total Completed Surveys Reported through 2004	27	0	8
Credit for Surveys Completed Prior to Implementation of Reporting Databases	1		6
Total + Credit	28		14
CII Accounts in Base Year	300		15
RU Survey Coverage as % of Base Year Cll Accounts	9.3%		93.3%
Coverage Requirement by Year 6 of Implementation per Exhibit 1	4.2%	4.2%	4.2%
RU on Schedule to Meet 10 Year Coverage Requirement	YES	NO	YES

#### **Test for Condition 2a**

Year	Report Period	BMP 9 Implementation Year	Performance Target Savings (AF/yr)	Performance Target Savings Coverage	Performance Target Savings Coverage Requirement	Coverage Requirement Met			
1999	99-00	1			0.5%	NO			
2000	99-00	2			1.0%	NO			
2001	01-02	3			1.7%	NO			
2002	01-02	4			2.4%	NO			
2003	03-04	5			3.3%	NO			
2004	03-04	6			4.2%	NO			
Test 1	or Con	dition 2c	entre (miner et et a de dessentation de la propriée de la contraction de	**************************************		and grown by the fifth dates that the state of the figure can employ in the first two weeks the state of the			
Total	BMP 9	Surveys + Cre	edit		42				
BMP 9	3 Surve	y Coverage			13.3%				
BMP 9 Performance Target Coverage									
BMP 9	9 Surve	y + Performar	13.3%						
Comb Requir	ined Co rement	overage Equal ?	YES	<b>,</b>					

BMP 9 COVERAGE STATUS SUMMARY:

Water supplier has not met one or more coverage requirements for this BMP.

## **BMP 11 Coverage: Conservation Pricing**

Reporting Unit:

So. California Water Company - California Cities - Santa

Reporting Period: 03-04

**Maria District** 

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one condition to comply with BMP 11.

Agency shall maintain rate structure consistent with BMP 11's definition of conservation pricing. Implementation methods shall be at least as effective as eliminating non-conserving pricing and adopting conserving pricing. For signatories supplying both water and sewer service, this BMP applies to pricing of both water and sewer service. Signatories that supply water but not sewer service shall make good faith efforts to work with sewer agencies so that those sewer agencies adopt conservation pricing for sewer service.

- a) Non-conserving pricing provides no incentives to customers to reduce use. Such pricing is characterized by one or more of the following components: rates in which the unit price decreases as the quantity used increases (declining block rates);rates that involve charging customers a fixed amount per billing cycle regardless of the quantity used; pricing in which the typical bill is determined by high fixed charges and low commodity charges.
- b) Conservation pricing provides incentives to customers to reduce average or peak use, or both. Such pricing includes: rates designed to recover the cost of providing service; and billing for water and sewer service based on metered water use. Conservation pricing is also characterized by one or more of the following components: rates in which the unit rate is constant regardless of the quantity used (uniform rates) or increases as the quantity used increases (increasing block rates); seasonal rates or excess-use surcharges to reduce peak demands during summer months; rates based upon the longrun marginal cost or the cost of adding the next unit of capacity to the system.

#### **Test for Condition 1**

	·····		
Year	Report Period	RU Employed Non Conserving Rate Structure	RU Meets BMP 11 Coverage Requirement
1999	99-00	NO	YES
2000	99-00	YES	NO
2001	01-02	NO	YES
2002	01-02	NO	YES
2003	03-04	NO	YES
2004	03-04	NO	YES

**BMP 11 COVERAGE STATUS SUMMARY:** 

## **BMP 12 Coverage: Conservation Coordinator**

Reporting Unit:

So. California Water Company - California Cities - Santa

Reporting Period: 03-04

**Maria District** 

**MOU Exhibit 1 Coverage Requirement** 

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

Agency shall staff and maintain the position of conservation coordinator and provide support staff as necessary.

#### **Test for Compliance**

Report Year	Report Period	Conservation Coordinator Position Staffed?	Total Staff on Team (incl. CC)
1999	99-00	YES	2
2000	99-00	YES	1
2001	01-02	YES	1
2002	01-02	YES	1
2003	03-04	YES	1
2004	03-04	YES	1

#### **BMP 12 COVERAGE STATUS SUMMARY:**

## **BMP 13 Coverage: Water Waste Prohibition**

Reporting Unit:

So. California Water Company - California

Reporting Period:

03-04

Cities - Santa Maria District

#### **MOU Exhibit 1 Coverage Requirement**

No exemption request filed

Agency indicated "at least as effective as" implementation during report period?

No

An agency must meet one condition to comply with BMP 13.

Implementation methods shall be enacting and enforcing measures prohibiting gutter flooding, single pass cooling systems in new connections, non-recirculating systems in all new conveyer car wash and commercial laundry systems, and non-recycling decorative water fountains.

#### **Test for Condition 1**

#### Agency or service area prohibits:

Year	Gutter Flooding	Single-Pass Cooling Systems	Single-Pass Car Wash	Single-Pass Laundry	Single-Pass Fountains	Other	RU has ordinance that meets coverage requirement
1999	ves	no	no	no	no	no	NO
2000	ves	no	no	no	no	no	NO
2001	ves	no	no	no	no	no	NO
2002	•	no	no	no	no	no	NO
2002	ves	no	no	no	no	no	NO
2004	ves	no	no	no	no	no	NO
	,						

#### BMP 13 COVERAGE STATUS SUMMARY:

Water supplier has not met one or more coverage requirements for this BMP.

## BMP 14 Coverage: Residential ULFT Replacement Programs

Reporting Unit: So. California Water Company - California Cities - Santa Maria District

#### **MOU Exhibit 1 Coverage Requirement**

A Reporting Unit (RU) must meet one of the following conditions to be in compliance with BMP 14.

Condition 1: Retrofit-on-resale (ROR) ordinance in effect in service area.

Condition 2: Water savings from toilet replacement programs equal to 90% of Exhibit 6 coverage requirement.

An agency with an exemption for BMP 14 is not required to meet one of the above conditions. This report treats an agency with missing base year data required to compute the Exhibit 6 coverage requirement as out of compliance with BMP 14.

## Status: Water supplier has not met one or more coverage requirements for this BMP. as of 2004

<u>Coverage</u> <u>Year</u>	BMP 14 Data Submitted to CUWCC	Exemption Filed with CUWCC	ROR Ordinance In Effect	Exhibit 6 Coverage Regimt (AF)	Tollet Replacement Program Water Savings*
1998	Yes			20.56	
1999	Yes	No	No	59.01	
2000	Yes	No	No	112.98	
2001	Yes	No	No	180.34	
2002	Yes	No	No	259.21	
2003	Yes	No	No	347.90	
2004	Yes	No	No	444.92	
2005	No	No	No	548.92	
2006	No	No	No	658.73	
2007	No	No	No	773.29	

<sup>\*</sup>NOTE: Program water savings listed are net of the plumbing code. Savings are cumulative (not annual) between 1991 and the given year. Residential ULFT count data from unsubmitted forms are NOT included in the calculation.

#### **BMP 14 COVERAGE STATUS SUMMARY:**

Water supplier has not met one or more coverage requirements for this BMP.

## **BMP 14 Coverage: Residential ULFT Replacement Programs**

Reporting Unit: So. California Water Company - California Cities - Santa Maria District

#### BMP 14 Coverage Calculation Detail: Retrofit on Resale (ROR) Ordinance Water Savings

	Single Family	Multi- Family
1992 Housing Stock		
Average rate of natural replacement (% of remaining stock)	.04	.04
Average rate of housing demolition (% of remining stock)	.005	.005
Estimated Housing Units with 3.5+ gpf Tollets in 1997	9143.32	1187.60
Average resale rate	.032	.1
Average persons per unit		
Average toilets per unit		
Average savings per home (gpd; from Exhibit 6)	45.8	49

#### **Single Family Housing Units**

0111310		• • • • • • • • • • • • • • • • • • • •	•						
Coverage Year	Unretrofitted Houses	Houses Sold	Houses Unsold	Sold and Retrofitted	Sold and Aiready Retrofitted	Unsold and Retrofitted	Gross ROR Savings (AFY)	Nat'l Replacement Only Savings (AFY)	Net ROR Savings (AFY)
1998	8499.94	291.12	8806.48	291.12		352.26	138.60	124.27	14.34
1999	7901.83	289.67	8762.45	270.64	19.03	327.47	169.28	142.19	27.09
2000	7345.81	288.22	8718.64	251.59	36.63	304.43	197.80	159.40	38.40
2001	6828.91	286.78	8675.05	233.89	52.89	283.01	224.32	175.92	48.39
2002	6348.38	285.34	8631.67	217.43	67.91	263.09	248.97	191.79	57.17
2003	5901.67	283.92	8588.51	202.13	81.79	244.58	271.88	207.03	64.85
2004	5486.39	282.50	8545.57	187.91	94.59	227.37	293.18	221.66	71.52
2005	5100.33		8502.84	174.69	106.40	211.37	312.98	235.71	77.28
2006	4741.44		8460.33	162.39	117.29	196.50	331.39	249.19	82.20
2007	4407.80		8418.03	150.97	127.31	182.67	348.51	262.14	86.36

## **Multi Family Housing Units**

<u>Coverage</u> <u>Year</u>	Unretrofitted Houses	Houses Sold	Houses Unsold	Sold and Retrofitted	Sold and Aiready Retrofitted	Unsold and Retrofitted	Gross ROR Savings (AFY)	Nat'i Replacement Only Savings (AFY)	Net ROR Savings (AFY)
1998	1026.90	118.17	1063.50	118.17		42.54	23.49	17.27	6.23
1999	887.94	117.58	1058.18	102.18	15.40	36.78	31.12	19.76	11.36
2000	767.78	116.99	1052.89	88.35	28.64	31.81	37.71	22.15	15.56
2001	663.89	116.40	1047.63	76.39	40.01	27.50	43.42	24.45	18.97
2002	574.05	115.82	1042.39	66.06	49.76	23.78	48.35	26.65	21.69
2003	496.37	115.24	1037.18	57.12	58.12	20.56	52.61	28.77	23.84
2004	429.20	114.67	1031.99	49.39	65.28	17.78	56.29	30.80	25.49
2005	371.12	114.09	1026.83	42.71	71.39	15.37	59.48	32.75	26.73
2006	320.90	113.52	1021.70	36.93	76.60	13.29	62.24	34.63	27.61

2007 277.48 112.95 1016.59 31.93 81.02 11.49 64.62 36.43 28.19